

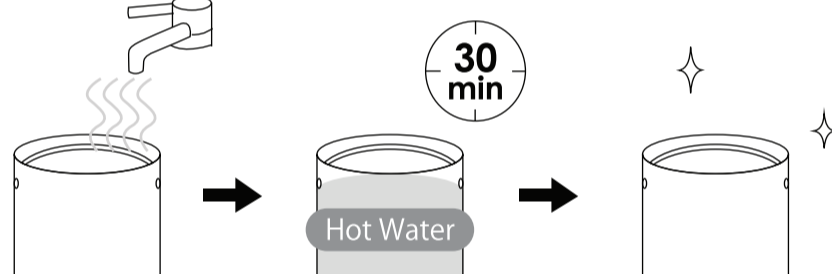
Patented in Japan
www.swanzbrand.com

IMPORTANT GUIDE

- When used for food, it is recommended to eat it on the same day and clean it right afterwards. This method minimize bacteria growth and prevent stain and smell build up on the cap.
- Do not use excessive force when closing the lid. Air and external pressure might cause porcelain to break.
- It is advisable to fill the porcelain bowl below the hole for handles level. Cover bowl with silicone lid avoid spillage.
- For better heat/cold retention, fill in product with hot/cold water and let it steep in for 5-10 minutes before using.
- Do not place product near fire or direct heat.
- Do not place metal spoons, chopsticks or any sharp objects inside the porcelain to avoid porcelain damage.
- Porcelain bowl can be put inside the fridge, but not freezer to prevent rupture. Do not place stainless steel parts inside fridge.
- Porcelain bowl can be put in microwave oven. The porcelain bowl handle is wrapped with silicone so it can be put inside the microwave, but we do not recommend to do so since the metal core inside the handle can get hot. Do not put stainless steel parts in microwave oven.
- Porcelain bowl is dishwasher safe. Stainless steel parts is not dishwasher safe.
- The stainless steel shell is made of food safe 304 stainless steel, it is safe to contain any non acidic dishes.
- Avoid dropping and knocking product porcelain edges as it may cause breakage.
- Keep product out of children's reach. Parental guidance is needed.

FIRST TIME USE GUIDE

Before using it for the first time, it is advisable to rinse product with clean water. Next, pour hot water inside the porcelain bowl, let is soaked for 30 minutes and let it air dry.



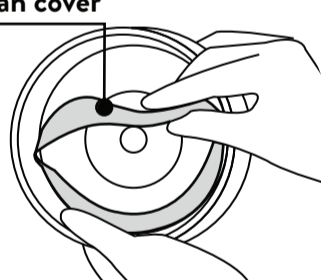
CLEANING GUIDE

- Use a soft sponge and chemically neutral dish soap for cleaning. Do not use metal scrub or any excessive rough scrub to avoid damaging porcelain surface.
- To clean cap area, remove easy-clean cover and wash normally. Get replacement for easy-clean cover at your nearest vendor

Pro Tips:

For stubborn stains, add a little vinegar, baking soda or citric acid, dissolved in warm water. Let is soaked for 6-12 hours. Rinse with clean water.

easy-clean cover



WARRANTY INFO

SWANZ warranty covers:

- Leakage of stainless steel shell due to production issue
- Loss of vacuum insulaton in less than 1 year

SWANZ warranty do not covers:

- Damage of product due to mishandling

CUSTOMER SERVICE

We value your opinion greatly! Any questions, concerns, or enquiries for our products, feel free to contact us at : www.swanzbrand.com/enquiry
We will try our best to get back to you as soon as possible!

ABOUT SWANZ

Swanz Brand is a household brand from Singapore which designed and specialized in vacuum insulated porcelain wares. We are constantly in the midst of product development with a core mission to bring greater health benefits to our customers.

SWANZ COMMUNITY

We care about health as much as you do. To us, health is the most important thing in life and it is our responsibility to support this. Join our community via Facebook Group: **Swanz Recipe Sharing** for more ideas on new recipes for your Kokoro Food Warmer!



Join the group via this link or search Facebook Group: **Swanz Recipe Sharing**

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